

DIAGNOSTIC FORM FOR:

HEATING & COOLING



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Customer Name:

Date:

PLEASE CHECK ALL APPLICABLE BOXES AND FULLY DESCRIBE THE CONDITION THAT APPLIES TO YOUR VEHICLE.

THIS IS THE PROBLEM

Air Conditioning

Is there any cooling effect? Yes No

If yes, how long does it take to cool the vehicle?

 Minutes/Miles (please indicate)

How many days since the air conditioning was last

operated? days

- Noise Occurs when A/C compressor is on
 Outlet temperature fluctuates back & forth

Heating

Heating doesn't work properly.

Is there any heating effect? Yes No

If yes, how long does it take to warm the vehicle?

 Minutes/Miles (please indicate)

Airflow

Airflow cannot be changed to different outlets.

Which outlets do not work?

- Center.
 Left (driver) side.
 Right (passenger) side.
 Floor.
 Defrost.
 Air intake cannot be changed.

Which does not work?

- Fresh air (outside)
 Recirculating air.

IT OCCURS AS FOLLOWS

Unusual Noises

Unusual Noises (please describe)

- Noise Occurs when A/C compressor is on
 Noise increases with engine speed
 Noise changes when control lever is moved to change air outlets.

Unusual Odor

Unusual Smells (please describe)

The Problem Started

Suddenly at (odometer)

Gradually at (odometer)

Just started (odometer)

Since vehicle was new

The Problem Occurs

- Rarely
 Sometimes
 Always